

Effect on Star Rating	BVPI No.	REF	Adult's Performance Indicators	2001/ 2002	2002/ 2003	2003/ 2004	2004/ 2005 Qtr 1	Target 04/05	<div>Investigate Urgently</div> <div>Ask Questions</div> <div>Acceptable</div> <div>Good</div> <div>Very Good</div>				
									Comments				
		A5	Percentage change from previous year, in emergency admissions to hospital 1,000 population (All ages)	-2.1%	3.4	2.6%	Awaiting Data from NHS	< 1% Growth	Improved performance during 2003/4 but still above national target of 1% growth.				
		A6	Emergency Psychiatric readmissions within 28 days of hospital discharge as a percentage of people aged 16 - 64 discharged from the care of a psychiatric specialist.	Not reported	11%	10%	Awaiting Clarification of new definition	not set	Definition has changed in 2003/04. Now includes duplicate records so a high figure may indicate a high rate of admissions AND/OR low data quality. 2001/2 figures are not shown to avoid incorrect comparisons being made.				
		B11	Households receiving intensive home care as a proportion of those receiving intensive home and residential care	27%	27%	29%	36%	32	Continued good performance against this indicator.				
	52	B12	Unit cost of intensive social care for adults and older people	£354	£353	£378	Reported 6 Monthly	£423	2003/4 data are projections and should be treated as provisional. Bandings have not yet been set for 2003/04				
		B13	Unit cost of residential and nursing care for older people	£343	£348	£368	Reported 6 Monthly	£420	2003/4 data are projections and should be treated as <b>provisional</b> . Bandings have not yet been set for 2003/04				
		B14	Unit cost of residential and nursing care for adults with learning disabilities	£643	£536	£618	Reported 6 Monthly	£692	2003/4 data are projections and should be treated as <b>provisional</b> . Bandings have not yet been set for 2003/04				
		B15	Unit cost of residential and nursing care for adults with mental illness	£346	£355	£377	Reported 6 Monthly	£422	2003/4 data are projections and should be treated as <b>provisional</b> . Bandings have not yet been set for 2003/04				
		B16	Unit cost of residential and nursing care for adults with physical disabilities	£440	£389	£465	Reported 6 Monthly	£525	2003/4 data are projections and should be treated as <b>provisional</b> . Bandings have not yet been set for 2003/04				
		B17	Unit cost of home care for adults and older people	£11.3	£11.5	£12.12	Reported 6 Monthly	£12.97	Continued good performance against this Indicator.				
A banding of less than ●●● (yellow) limits "serving people well judgement" to Serving most people well		C26	Admission of supported residents aged 65 or over to permanent residential/nursing care per 10,000 population aged 65 or over	106	97	85	88	85	Continued good performance against this Indicator.				
		C27	Admission of supported residents aged 18-64 to permanent residential care per 10,000 population aged 18-64	1.3	1.6	1.5	1.7	2.0	Continued good performance against this Indicator.				

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A banding of less than <span style="color: yellow;">●●●</span> (yellow) limits "serving people well judgement" to Serving <b>most</b> people well	53	C28	Households receiving intensive home care per 1,000 population aged 65 and over	15.0	16.42	17.3	21.6	19	Continued good performance against this indicator				
		C29	Adults with physical disabilities helped to live at home per 1,000 population aged 18-64	3.9	4.0	5.4	5.1	5.4	Continued good performance against this Indicator.				
		C30	Adults with learning disabilities helped to live at home per 1,000 population aged 18-64	3.0	3.3	4.0	4.1	3.6	Continued good performance against this Indicator.				
		C31	Adults with mental health problems helped to live at home per 1,000 population aged 18-64	3.1	4.2	5.5	5.0	5.5	Continued good performance against this Indicator.				
	54	C32	Older People helped to live at home per 1,000 population aged 65 and over	80	86	90.1	90.06	90.5	Positive Change in Banding during 2003/4 which has been maintained in the first quarter of 2004/2005				
A banding of <span style="color: red;">●</span> (red) limits "serving people well judgement" to Serving <b>most</b> people well		C51	Adults and older people receiving direct payments at 31 March per 100,000 18+ population	Not reported	41.25	69	78.76	85	No change in banding in quarter 1 of 2004/2005				
		D37	Percentage of single adults and older people going into residential and nursing care who were allocated single rooms	96%	96%	97%	Reported Annually	97%	Continued high performance against this Indicator				
	58	D39	Percentage of adults and older people receiving a statement of their needs and how they will be met	92%	91%	96%	95.8%	96%	Small change in performance has resulted in a negative change in banding in quarter 1 of 2004/05				
		D40	Adult and older clients receiving a review as a percentage of those receiving a service	51%	48%	53.6%	Reported 6 Monthly	60%	The definition for this indicator changed for 2003/4 (previously, only <b>scheduled</b> reviews were counted). However, banding has also been adjusted so even though the reported figure is higher than previous years, there is no improvement in banding. <b>Yellow</b> (Acceptable) is the <b>maximum</b> banding which can be achieved.				
		D41	Number of Delays (all ages) per 100,000 population aged 65 and over (based on SITREP data)	Not reported	42.35	29%	Awaiting Data from NHS	12%	Significantly improved performance and banding in 2003/04				
		D42	<b>New definition</b> Number of carers receiving a specific carers service as a percentage of clients receiving community based services	Not reported	Not reported	Not reported	Available December 2004	not set	This is a new definition of PAF D42. Data collection will start in October 2004 and preliminary figures will be reported in December 2004.				
A banding of <span style="color: red;">●</span> (red) limits "serving people well judgement" to Serving <b>most</b> people well	56	D54	Percentage of items of equipment delivered within 7 Days	Not reported	Not reported	84.5%	85.3%	85%	This indicator has been banded using the 2003/4 bandings. 2004/5 bandings are likely to be adjusted (making it more difficult to achieve the dark green band) but revised bandings have not yet been published by the DoH				
	195	D55	Acceptable waiting times for assessment - Average of: % where the time from first contact to beginning of assessment is less than 48 hours and % where the time from first contact to completion of assessment is less than or equal to 4 weeks	Not reported	Not reported	74.5%	73.9%	75.5%	This indicator has been banded using the 2003/4 bandings. 2004/5 bandings are likely to be adjusted (making it more difficult to achieve the dark green band) but revised bandings have not yet been published by the DoH				

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A banding of ● (red) limits "serving people well judgement" to Serving <b>most</b> people well	196	D56	Acceptable waiting times for care packages - for new older clients the % where the time from completion of assessment to provision of all services in a care package is less than or equal to 4 weeks	Not reported	Not reported	83%	83%	84%	This indicator has been banded using the 2003/4 bandings. 2004/5 bandings are likely to be adjusted (making it more difficult to achieve the dark green band) but revised bandings have not yet been published by the DoH				
		D59	Number of assessed social work practice learning days per whole time equivalent social worker	Not reported	Not reported	10.1%	Reported 6 Monthly	11%	New Indicator				
		E47	Ratio of the percentage of older service users receiving an assessment or review that are from minority ethnic groups, divided by the percentage of older people in the local population that are from minority ethnic groups	0.52:1	0.60:1	0.53:1	0.61:1	0.6:1	Data for quarter 1 of 2004/05 show no change in banding				
		E48	Ratio of the percentage of older service users receiving services following an assessment or review that are from a minority ethnic group to the percentage of older service users assessed or reviewed that are from a minority ethnic group	1.01:1	0.87:1	1.17:1	1.53:1	1.20:1	Definition for this performance indicator changed and it was therefore not banded for 2003/04. 2004/5 bandings have not yet been set by DoH.				
		E50	Assessments of adults and older people leading to a provision of service	80%	79%	61%	60.02%	69.9%	From 2003/4, this indicator counts services resulting from a review as well as assessment. Care should therefore be taken when comparing from 2003/4 and later with earlier years. This Indicator was not banded for 2003/04. 2004/5 bandings have not yet been set by DoH.				
	59	E61	The number of assessments of new clients aged 65+ per 1,000 head of population aged 65 or over	Not reported	Not reported	62	60.20	64.0	Yellow (Acceptable) is the maximum banding which can be achieved.				